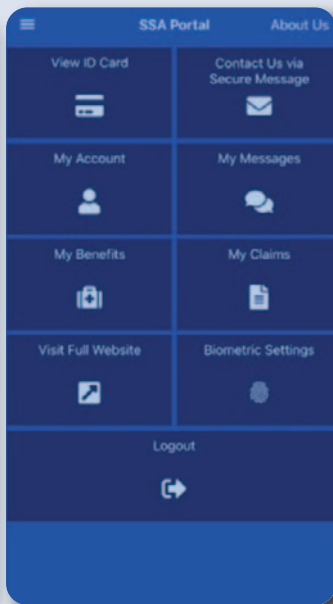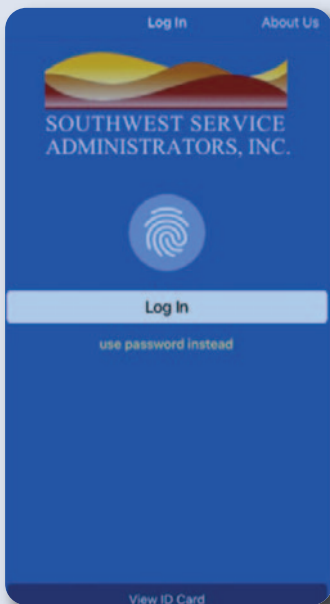# 24/7 access to benefit information!

The Southwest Service Administrators, Inc. ("SSA") Member Web Portal

1. **Visit www.ssatpa.com**

2. Select "Login/Register" in the top right corner. (Members must have a valid email address to register)

3. Sign up by answering Security Questions

Member Web Portal

User Friendly!

Easy to Register & Navigate!

Once signed up, members have access to:

- Eligibility History, Claims History, Accumulators, and Benefit Information
- Download & Print Forms
- View or Reprint Explanations of Benefits ("EOBs")
- Access the Transparency Tool, True View
- Links to Affiliated Vendors & Resources

Access benefit information today!

Mobile and tablet friendly!

In addition to checking on claims, viewing/printing documents, and EOBs from the Member Portal, the mobile app has been updated to include the following new login dashboard tiles:

Contact us via Secure Message Dashboard Tile
- Clicking on this tile will allow the user to ask us a secure question directly from the mobile app.

My Messages Dashboard Tile
- Clicking on this tile navigates the user to the My Messages app where they can review and reply to their messages. You can also use this app to upload data such as documents and images directly from your phone. Please note, uploading documents can only be done after opening/sending a portal question.

Visit full website Dashboard Tile
- Clicking on this tile will open your device's browser, navigate to the full www.ssatpa.com website and log you in automatically.

Download the SSA Portal Mobile App and access your benefit information today!

Search "Southwest Service Administrators" in the Google Play or Apple Stores, or scan the QR Code with your smartphone to download the app!